

# Eurosurre Insurance Company Ltd.



## Overview

Eurosurre Insurance Company Ltd. is a private Insurance Company currently operating in the Non-Life Insurance Field. R. Christofidou Ltd acts as the Managers and General Agents. The Company IT strategy is the responsibility of Luke Benfield who is the Assistant Managing Director, and the day-to-day management of IT is delegated to the IT Manager Mrs. Katerina Shokkou.

## The Environment

Eurosurre are users of various software systems for general insurance, reinsurance and accounting, running under UNIX & NT, environments.

All existing customer documents are printed onto dot-matrix printers using multi-set pre-printed stationery. Some documents are pre-numbered.

## The Problem

- Up to 18-departmentalised dot matrix printers were required to print various computer-generated documents.
- Multiple sets (up to 4) needed to be printed concurrently, and onto different coloured stock for identification, and distribution.
- The pre-printed forms could not be amended once produced.
- The business required that all computer generated client documentation needed to be serial numbered.
- Any changes to the layout of computer generated document required involvement from external Software suppliers and changes to system Application Programs.

## The Solution

Eurosurre recognised the need for a solution that could solve these problems.

Eurosurre needed a solution that could easily integrate with the Host software

and at the same time provide access to the latest in printing technology. All of this needed to be accomplished with minimal disruption to Eurosurre.

Document Output Solutions, a subsidiary of XLPrint Software suggested an approach that would enable a solution to be developed; without any risk to Eurosurre.

By taking samples of key business applications, both hard copy forms and sample data from the software systems, Document Output Solutions produced complete electronic versions of the existing finished documents. The development work comprised the electronic design of Eurosurre's forms and the mapping of the existing data onto the form.

The result – a finished document, printed on the very latest Xerox Docuprint Laser Printer. The software used was Paris, an XLPrint solution.

But perhaps of even more importance was the fact that the documents could be amended at any time without any changes to the existing software systems.

## The Benefits

Eurosurre are now in a position where they have complete control over their business documents. The 18 Dot Matrix Printers have been replaced with 2 high-speed Workgroup laser printers. The pre-printed forms are no longer required, so there is zero waste of expensive, multi-part stationery.

Any changes caused by legislation or even by changing a telephone number, can be implemented immediately. Work process improvement to dramatically increase productivity are now possible as Eurosurre can now print what the need when they need it.

Katerina Shokkou has integrated the new printing architecture easily within her systems and network environment and says

*"The software is very powerful & a joy to work with, we can now produce very professional documents for our customers, make last minute changes easily, and do the whole job a lot quicker".*

## Who are XLPrint?

XLPrint has been developing software for the electronic document industry since 1986. During that time, XLPrint's customer base has increased to the point where we now have thousands of installations in over 40 countries around the globe.

Every day, XLPrint's software is responsible for the production of millions of pages of electronic documents which are printed, emailed, faxed or stored in document archive systems.

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## Paris Software

Paris is a 32-bit Windows application. The solution consists of three main modules that allow users to:

- Design applications in a WYSIWYG session
- Convert Xerox DJDE applications (optional)
- Print documents to any PostScript or PCL printer attached to the network
- Utilise a number of advanced design features that allow documents to be dynamically created from unformatted data

Other modules include sets of tools for:

- Barcode creation
- Currency translation
- Database record input
- Access to device specific features such as stapling.